Accessibility Statement

Accessibility statement for Tatsfield Parish Council

This accessibility statement applies to the website http://www.tatsfieldpc.org.uk/index.html

This website is run by Tatsfield Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible is this website?

We know some parts of this website are not fully accessible:

- Some copy has a low colour contrast to the site background.
- Alternative attributes are not always meaningful
- Links within paragraphs are only styled with a change of colour on focus
- Some PDFs created since September 2018 and most older PDFs are not accessible to screen reader software
- Some form inputs do not have associated labels within the HTML

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@tatsfieldparishcouncil.org.uk
- call 07483 337461

Tatsfield Parish Council Aileen McHugo Building Westmore Green Tatsfield Surrey TN16 2AG

We'll consider your request and get back to you within 14 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: clerk@tatsfieldparishcouncil.org.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or visiting us in person

Parish Clerk, Samantha Head

Email: clerk@tatsfieldparishcouncil.org.uk

Tel. 07483 337461

http://www.tatsfieldpc.org.uk/contact_us.html

Technical information about this website's accessibility

Tatsfield Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content

- Annual Governance and Accountability Returns

Non-compliance with the accessibility regulations

The Parish Council will update this information as soon as practicable. Please contact <u>clerk@tatsfieldparishcouncil.org.uk</u> if you require any assistance accessing documents listed on the website.

Disproportionate burden

Not applicable.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. We are in the process of fixing these or replacing these with HTML.

The accessibility regulations <u>do not require us to fix PDFs or other documents published</u> <u>before 23 September 2018</u> if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 30/10/2020. It was last reviewed on 08/01/2021.

This website was last tested on 21/12/2020. The test was carried out using Wave.